

**Behavioral Health HealthChoices  
Monitoring Agenda  
Date**

- a. HC Initiatives:**
- b. Network:**
  - i. Out-of-network \*
  - ii. Provider Issues - (CAPS)\*
  - iii. BHRS \*
  - iv. Capacity /Access \*
  - v. Complaints/Grievances/Denials \*
- c. Operations:**
  - i. Operational Updates – (changes/issues/etc.)
  - ii. Reinvestment – (discussion on draft initiatives/issues/outcomes reports on initiatives)
  - iii. Policy/Contract - (Contractor/Subcontract updates/changes, Policy Clarifications)
  - iv. Services – (Adults/Children, EBPs, P4P, provider profiling)
  - v. Compliance Initiatives: \*
    - 1. Cost Avoidance
    - 2. Recoupments
    - 3. Providers on CAP
    - 4. Self-Reports
  - vi. Claims Processing
- d. Corrective Action Plan Updates (PEPs, Contract): \***
- e. Fiscal (Optional):**
  - i. Discussion on Rate Setting
- f. Quality Management /IT (Optional):**
  - i. Performance Based Contracting
  - ii. QIA/PIPs – What are you learning/what are the effective changes?
- g. Children’s Bureau (Optional):**
- h. Review of follow-up items from past meetings or this meeting:**

**Date of Next Meeting:**

\* - Data/Information will be submitted as part of written report prior to the monitoring meeting.