

## Agenda

### Day 1: Tuesday, November 28, 2017

**7:00 am – 8:00 am** Registration/Continental Breakfast

**8:00 am – 8:45 am** General Session

**8:45 am – 9:00 am** Break into Training Groups

<b>Grantee/Provider Training Schedule Alaska/Denali Ballroom</b>	<b>DBH Staff Training Schedule Aleutian Room</b>
<p>9:00 am – 10:30am <b>Contracting Methods and Business Models</b></p> <p>10:30 am – 10:45am <b>Break</b></p> <p>10:45 am – 12:30pm <b>Financial Management and Financial Health Capacities for Partial-Risk Contracting</b></p> <p>12:30 pm – 1:45 pm <b>Lunch on your own</b></p> <p>2:00 pm – 3:30 pm <b>Key Performance Indicators (KPI): Operational and Financial Examples</b></p> <p>3:30 pm -- 3:45 pm <b>Break</b></p> <p>3:45 pm – 5:00 pm <b>Basic Unit of Service Costing (Traditional Model)</b></p> <p><b>5:00 pm</b> Adjourn for the day</p>	<p>9:00 am – 10:30am</p> <ul style="list-style-type: none"> <li>• <b>State of the State: Why bother?</b></li> <li>• <b>Foundations of Medicaid (MA 101)</b></li> <li>• <b>Current System in Alaska</b></li> <li>• <b>Managed Care (1115 Waiver)</b></li> <li>• <b>Addressing the Needs of a Diverse State</b></li> <li>• <b>Behavioral Healthcare Reform</b></li> <li>• <b>Transformation Objectives</b></li> <li>• <b>Current Stakeholder Community</b></li> </ul> <p>10:30 am – 10:45am <b>Break</b></p> <p>10:45 am – 12:00pm <b>Morning Session – Part II</b></p> <p>12:00 pm – 1:15 pm <b>Lunch on your own</b></p> <p>1:30pm – 3:00pm</p> <ul style="list-style-type: none"> <li>• <b>What is an Administrative Services Organization?</b></li> <li>• <b>Functions of an ASO</b></li> <li>• <b>Utilization Management</b></li> <li>• <b>Provider Management</b></li> <li>• <b>Quality Management</b></li> <li>• <b>Data Management</b></li> <li>• <b>Claims Processing</b></li> <li>• <b>Member Enrollment Services</b></li> </ul> <p>3:00 pm     <b>Adjourn for the day</b></p>

## Agenda

**Day 2: Wednesday, November 29, 2017**

**7:30 am – 8:30 am** Registration/Continental Breakfast

<b>Grantee/Provider Training Schedule Alaska/Denali Ballroom</b>
<p>8:30 am – 10:30am <b>Requirements, reports, and rewards to align internal performance with customer requirements – Part I</b></p>
<p>10:30 am – 10:45am <b>Break</b></p>
<p>10:45 am – 12:00pm <b>Requirements, Reports, and Rewards to Align Internal Performance with Customer Requirements – Part II</b></p>
<p>12:00 pm – 1:15 pm <b>Lunch on your own</b></p>
<p>1:30 pm – 3:00 pm <b>Medicaid Costing: Behavioral Health Care Organizations—A Basic Approach - Part I</b></p>
<p>3:00 pm -- 3:15 pm <b>Break</b></p>
<p>3:15 pm – 4:00 pm <b>Medicaid Costing: Behavioral Health Care Organizations—A Basic Approach - Part II</b></p>
<p>4:00 pm <b>Adjourn for the day</b></p>

<b>DBH Staff Training Schedule Aleutian Room</b>
<p>8:30 am – 10:30am</p> <ul style="list-style-type: none"> <li>• <b>What will change; what will stay the same... What will my job look like?</b></li> <li>• <b>Current functions and Capacity of State Staff within Behavioral Health Division</b></li> <li>• <b>Program Development and Clinical Leadership</b></li> <li>• <b>Quality Management</b></li> <li>• <b>Data Management and Reporting</b></li> </ul>
<p>10:30 am – 10:45am <b>Break</b></p>
<p>10:45 am – 12:00pm <b>Morning Session – Part II</b></p>
<p>12:00 pm – 1:15 pm <b>Lunch on your own</b></p>
<p>1:30pm – 3:00pm</p> <ul style="list-style-type: none"> <li>• <b>What to expect in Year One: Getting Started, Kicking the Tires, Trouble Shooting</b></li> <li>• <b>Developing a Readiness Review Instrument</b></li> <li>• <b>Developing an Early Warning System and Monitoring Approach</b></li> <li>• <b>Policy and Operating Clarifications (Communication Strategy)</b></li> <li>• <b>Stakeholder feedback- members, providers, others?</b></li> </ul>
<p>3:00 pm – 3:15 pm <b>Break</b></p>
<p>3:15 pm – 4:00 pm <b>Afternoon Session Part II</b></p>
<p>4:00pm <b>Adjourn for the day</b></p>

## Agenda

### Day 3: Thursday, November 30, 2017 Alaska/Denali Ballroom

7:00 am – 8:00 am

**Registration/Continental Breakfast**

8:15 am – 8:30 am

**Welcome and Orientation to Day's Events**

*By Rick Calcote*

8:30 am – 8:35 am

**Introduction of the Alaska Mental Health Trust Authority CEO**

*By Randall Burns*

8:35 am – 9:00 am

**Remarks by the CEO of the Alaska Mental Health Trust Authority**

*By Mike Abbott*

9:00 am -10:00 am

**Introduction of the Completed Draft DHSS Application to CMS for a 115 Behavioral Health Demonstration Waiver and the Public Comment Process**

*By Randall Burns, Gennifer Moreau, Bev Schoonover*

10:00 am – 10:15 am

**Break**

10:15 am – 11:30 am

**Various DBH Project Updates**

*By Randall Burns and Friends*

11:30 am – 12:30 pm

**The Administrative Services Organization**

*By Randall Burns and Gennifer Moreau*

12:30 pm – 1:30 pm

**Lunch Provided**

## Agenda

**Day 3: Thursday, November 30, 2017**

**Alaska/Denali Ballroom**

(Cont.)

1:30 pm – 2:00 pm

**DOC Pre-Trial Services and Re-Entry Coalition Services**

*By Alysa Wooden and Morgen Jaco*

2:00 pm – 2:30 pm

**System Development: Peer Services**

*By Jim McLaughlin and Susan Musante*

2:30 pm – 2:45 pm

**Break**

2:45 pm – 3:15 pm

**System Development: Housing Programs and Supportive Housing Efforts**

*By Susan Musante and Beth Wilson*

3:15 pm – 4:15 pm

**AKAIMS – Billing Module/ES Module/Data Reports**

*By Michael Walker and Patrick Swiger*

4:15 pm – 4:45 pm

**System Development: HIE/AeHN and Onboarding Providers**

*By Bill Pearch and Beth Davidson*

4:45 pm – 5:00 pm

**Closing Remarks**

*By Randall Burns*